

Improving quality is central to our STP and this strategy will support the delivery of our overarching plan. Our vision is to reduce variation in the quality and safety of care through a systematic and integrated approach to ensure high quality care and outcomes for local residents. We have set out in our Quality Strategy how this will be achieved whilst commissioning healthcare services for the people of Northamptonshire.

	How will we achieve this?		
<p>Quality at the Heart of the Commissioning Cycle</p> 	<p>Safe</p> <ul style="list-style-type: none"> ✚ Put safeguards in place to protect vulnerable children and adults ✚ Ensure learning from serious incidents and investigations and unexpected deaths is shared and acted upon ✚ Create a positive, open and transparent patient safety culture through the implementation of a countywide “sign up to safety” campaign ✚ Ensure early identification and support for challenged providers ✚ Ensure incidence of healthcare associated infections reduce, are appropriately managed and that cleanliness in our healthcare premises meets the highest standards. ✚ Reduce incidence of avoidable harm 	<p>Patient Experience</p> <ul style="list-style-type: none"> ✚ Ensure we analyse and triangulate the data that we receive through patient feedback ✚ Ensure improvement in friends and family test and patient/carer survey results ✚ Ensure public reporting of safe staffing levels ✚ Ensure that patient experience data is utilised and that patients are directly engaged with when redesigning and re-commissioning services ✚ Ensure we include “Experts by Experience” in our quality visits ✚ Ensure staffing feedback and culture are monitored as part of our clinical quality visits 	<p>Effective</p> <ul style="list-style-type: none"> ✚ Monitor savings programmes for their impact on quality ✚ Embed new approaches to care delivery eg working with Federations ✚ Implement local quality improvement objectives ✚ Ensure compliance with the national NHS constitution expectations ✚ Require implementation of best practice pathways eg sepsis care bundle ✚ Implement our quality improvement framework to commissioning plans